

What happens AFTER I submit my Letter of Complaint?

At this point, a letter will be on its way to your local management office and your elected officials. *If you did not include your elected officials when completing the form, that is ok! You can forward a copy of the letter to them afterwards.*

Expected

Housing should be in touch about repair needs, and they may follow through and fix them.

Unexpected

Sometimes other things happen. Some residents face ongoing neglect, others face harassment and some have gotten letters threatening their tenancy.

Following up & Support

We will be checking in on you, but **if anything “unexpected” occurs, you should be in touch with us right away.**

646-705-8887 (Stan)
jfacoalition@gmail.com

If you need legal support, you should call Queens Legal Services first.

917-661-4500

What about the lawsuit?

Queens Legal Services uses the letters of complaint to identify residents who might be interested and eligible to participate in a collective lawsuit. They will be following up after the letter is submitted if you fit their criteria. They are targeting folks with specific issues including mold and mildew, pests, broken appliances or toilets, and more.

Not all who submit letters of complaint will be in the lawsuit. BUT this doesn't mean its not worth submitting a letter. The legal strategy is not the effective tactic here; instead it presents a opportunity or opening to politically engage - to recenter the conversation about the past, present and future of public housing on y/our terms. Leveraging this opportunity to apply pressure on the real power players is the real goal here.

What else can I do?

One letter could never say as much as hundreds or thousands. We want as many residents at your development to submit letters of complaint as is possible. Tell your friends, your family, your neighbors on your floor and in your building.

Pick up a few handouts to distribute!